



Hospital organised transport: leaving hospital for home, community hospital or care home

This leaflet explains what to expect when you are ready to leave hospital if you are using hospital organised transport.

Your clinical team have agreed that you are medically well enough to go home, to a community hospital or to a care home.

Community health and social care teams at the hospital have organised your journey from the hospital via our **'Patient Transport System' – ambulance, taxi, Red Cross transport, ReadiBus or a private provider.**

Once you have left the ward, you will be transported to the Discharge Lounge by the porters, where you will wait for your transport to collect you.

Please be aware that you may be travelling with other patients.

What you can take on hospital organised transport:

- A maximum of two bags that can be secured (not large suitcases)
- One green hospital medication bag (if this is not ready for you on discharge, please be assured that your medications will be securely delivered to you at your destination)
- Any medical equipment you may need, e.g. walking frame, oxygen, wheelchair (wheelchairs must have a crash tested sticker/icon on the frame of the chair) etc.
- If applicable, one day's supply of dietary supplements (e.g. Ensure).

Please ask your relatives or visitors to take any remaining luggage and personal items home, to the community hospital or to the care home ahead of your discharge date. They can also deliver dietary supplements for you too.

The ward will organise the transport of any larger medical equipment and dietary supplements you may require via Medical Moves.

If you require personal attention from a designated carer or you have an electric wheelchair, please discuss this with the ward as soon as possible, as special arrangements will need to be made.

Please ask if you need this information in another language or format.

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