



Royal Berkshire
NHS Foundation Trust

Welcome to the Royal Berkshire Hospital Haematology Unit

Information for new patients

We provide a caring and friendly environment where we deliver an efficient, up to date and integrated haematology service to our patients.

This leaflet will introduce you to the haematology outpatient clinics, outpatient day unit and the inpatient ward.

When you are referred to the Haematology Unit, you will be allocated a haematology consultant, who will manage your care with a team of other specialist haematology doctors. At your clinic appointments you will either see your consultant or another haematology doctor who is working with your consultant.

The haematology clinics are located in Outpatients 2 which is on level 2 South Block or on West Ward Day Unit, level 1 North Block.

If you are unable to attend your clinic appointment please telephone the Clinical Admin Team (numbers at the back of this leaflet) as soon as you are able and we will ensure you have another appointment.

The team will try to keep waiting times to a minimum but unexpected emergencies may interrupt the appointment system. This can be frustrating, but your understanding and patience is appreciated at such times.

Consultants

Dr Booth	Dr Khan	Dr Portsmore	Dr Sampson
Dr Hellal	Dr Pillai	Dr Pratap	

Outpatient Day Unit

Not all patients with a blood or bone marrow disorder need to have treatment on the inpatient ward. It may be possible for you to have treatment over weeks or months, as a day case patient. This will be explained to you by your consultant and your clinical nurse specialist. Sometimes, if you become unwell or if your treatment requires inpatient facilities, admission to the inpatient ward may be necessary. We will endeavour to admit you to Adelaide Ward but depending on bed availability, this may not always be possible and treatment may be given on another ward in the hospital. However, at the earliest opportunity we will transfer you to Adelaide Ward.

The day unit is located on West Ward and is accessed via the London Road entrance. It is located above the Berkshire Cancer Centre. Lifts and stairs are available.

Outpatient Day Unit opening times / contact details

Mondays to Fridays, 9am-5pm.

You and your family can contact West Ward Day Unit on: 0118 322 7464 or 0118 322 6632 for advice or reassurance during working hours.

When the Day Unit is closed, please contact the Haematology inpatient ward – Adelaide Ward (see overleaf).

Haematology inpatient ward – Adelaide Ward

Adelaide Ward is located on Level 2 Battle Block.

Telephone: 0118 322 7470 or 0118 322 7471

Your doctor or specialist nurse will discuss your treatment plan with you which will include admission to the ward if this is necessary. Further details of the ward will be given to you then.

You may be able to get free parking if you are on treatment or an inpatient on Adelaide ward, speak to your clinical nurse specialist or the ward you are having treatment on. Please note that this will not guarantee you a parking space.

Clinical Admin Team (CAT 8)

Tel: 0118 322 8145 option 2.

Email: rbb-tr.cat8haematology@nhs.net

To find out more about our Trust visit www.royalberkshire.nhs.uk

Please ask if you need this information in another language or format.

RBFT Haematology Unit, reviewed: October 2025.

Next review due: October 2027.