

MultiMic quick pairing guide

Instructions on how to pair your MultiMic to your hearing aid in order to stream sound wirelessly.

1. Power button
2. LED indicator
3. Microphone
4. Microphone
5. Volume up
6. Volume down
7. Mute
8. Pairing button



Please see page 10 of the manufacturers guide supplied with the MultiMic regarding charging and precautions. Once the MultiMic is fully charged you will be able to pair it with your hearing aid.

1. Turn your hearing aid OFF by opening the battery compartment door.
2. Press and hold the power button (1) the MultiMic for 1.5 seconds to turn the MultiMic on. The LED indicator (2) will blink green every few seconds
3. With the tip of a pen, gently press the pairing button (8) on the back of the MultiMic. The LED indicator will blink orange every 2 seconds to indicate that the MultiMic is in pairing mode (*note: the MultiMic will automatically exit pairing mode if the next step is not completed within 20 seconds*).
4. While the MultiMic is in pairing mode, turn the hearing aid ON by closing the battery compartment of the hearing aid. If pairing has been successful, the LED indicator (2) will stay a solid orange colour for 3 seconds. If the hearing aid is in your ear while being paired, you will hear an audible melody to indicate that pairing has been successful.

Please refer to the manufacturers guide for further information about how to pair and use your MultiMic, along with important safety information.

MultiMic streaming guide

Once your MultiMic has been successfully paired with your hearing aid you will be able to use it to stream sound wirelessly to your hearing aid.

To start streaming sound from the MultiMic:

- Press and hold the programme button on the back of your hearing aid for 3 seconds. If the hearing aid is in your ear you will hear an audible melody to indicate that it is connected to the MultiMic.
- Alternatively, if you have paired your hearing aid to the GNReSound BeMore app, you can connect to the MultiMic to start streaming by selecting the MultiMic function in the BeMore app.

To stop streaming sound from the MultiMic:

- Press the programme button on the back of your hearing aid once.
- Alternatively, if you have paired your hearing aid to the GNReSound BeMore App you can stop streaming sound from the MultiMic by selecting the desired alternative programme in the BeMore app (i.e. the All-Around programme).

Positioning the MultiMic

Please note that your MultiMic must be within 10-40cm of the sound that you wish to have streamed to your hearing aid.

When used to hear another individual talking (in a one-to-one situation), the MultiMic must be clipped on the speaker's lapel, or worn around the speaker's neck, using the lanyard that is supplied with the device. The MultiMic must be placed in the upright position with the microphones (3, 4) pointing upwards towards the speaker's mouth. You should ensure that the microphones are not covered by clothing or placed against the speaker's chest.

When using the MultiMic in a group scenario, place the MultiMic horizontally on a flat surface (i.e. on a table) in the middle of the group or close to the people that you wish to hear.

Ensure that the microphones (3, 4) are NOT facing down on the flat surface.

For further information and videos showing you how to set up and connect your MultiMic to your hearing aid see: <https://www.resound.com/en-gb/hearing-aids/accessories/multi-mic> or refer to the manufacturer's guide supplied with the device.

Audiology Department, Tel: 0118 322 7238

Email: audiology.royalberkshire@nhs.net

To find out more about our Trust visit www.royalberkshire.nhs.uk

Please ask if you need this information in another language or format.

Audiology Department, August 2022.

Next review due: August 2024

Compassionate

Aspirational

Resourceful

Excellent