

## Telephone enquiries

We are only able to give limited information over the phone.

Please nominate one relative or friend as the main contact for communication. The unit telephone number is 0118 322 6980 or email: [bdu@royalberkshire.nhs.uk](mailto:bdu@royalberkshire.nhs.uk)

Please call this number to make or change appointments.

## Car parking

The nearest parking is located in the multi-storey car park on Craven Road, Levels 0-3. Parking for disabled badge holders is free of charge and the disabled bays are clearly marked.

## Mobile phones

Use of mobile phones is permitted in the unit, but please be sensitive to the needs of other patients when using your phone during treatment.

**Phone cameras must not be used under any circumstances.**

## Talk to us

Please speak to the nursing team if you have any queries or concerns about you or your relative / friend's care or discharge plans.

## We value your feedback

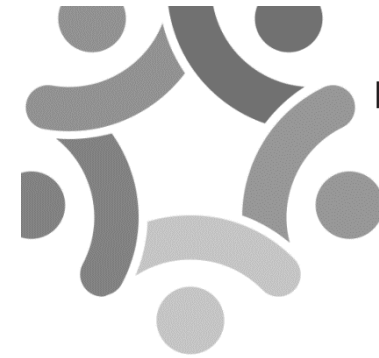
The NHS Friends and Family Test asks patients about their experience of our service. Please help us improve our service by completing your 'Friends and Family Test card' or scan the QR code.



To find out more about our Trust visit [www.royalberkshire.nhs.uk](http://www.royalberkshire.nhs.uk)

**Please ask if you need this information in another language or format.**

RBFT Battle Day Unit, March 2024  
Next review due: March 2026



**NHS**

**Royal Berkshire**  
NHS Foundation Trust

# Welcome to Battle Day Unit

Information for  
patients,  
relatives and

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**Battle Day Unit is a nurse-led minor procedure and medical infusion unit.**

**Our aim is to reduce hospital admission and to reduce a patient's length of stay in hospital.**

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### **Where is Battle Day Unit?**

The unit is opposite Adelaide Ward, Level 2 Battle Block, in the Royal Berkshire Hospital.

### **Opening hours:**

Monday to Friday 8am-6pm.  
Closed Bank Holidays.

### **What happens in the unit?**

A variety of patients from different specialist teams with various conditions are referred to BDU. In the unit, patients will receive relevant tests, treatments, infusions and procedures from a team of highly trained nurses. The unit consists of chairs, beds and side rooms in mixed sex bays.

Side rooms are normally reserved for minor procedures.

### **What are the aims of the unit?**

- To provide support to the different specialist teams in offering treatment and therapies that previously may have required hospital admission.
- To provide expert nursing skills in order to support symptom control and treatment.
- To support patients to access a more appropriate patient pathway – enabling them to go home and return as an outpatient instead of having to stay in hospital.
- To improve the patient experience by having a single point of contact after admission or on discharge from a ward.
- To provide an expert nurse-led service to meet the changing healthcare demands and be able to respond to new services as they arise.
- To reduce pressure on the wards, freeing up beds for less mobile patients.

### **Visiting**

Visiting times are open and flexible during opening hours, which are Monday to Friday 8am-6pm. Visitors are limited to one per patient and may be asked to leave while the patient is receiving personal or clinical care.

Visitors are required to wear masks.

### **Battle Day Unit team**

Ward Manager Deophister Mbeba leads a team of dedicated nurses. Specialist clinicians and allied health professionals will attend as required.

### **Meals / refreshments**

The Battle Day Unit will provide hot and cold drinks to patients throughout the day. The nearest refreshments facility to Battle Day Unit is the Friend's Cafe in the conservatory on Level 1 Battle Block.